

EXECUTIVE PORTFOLIO



2026

BLUEPRINT TO BRIDGE:
TURNING VISION INTO
OPERATING SYSTEMS
THAT DELIVER
MEASURABLE
OUTCOMES.

CONTACT ME:



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DR. MALASRI "MALA" CHAUDHERY-MALGERI, PH.D.

PROGRAM / OPERATIONS / CLINICAL STRATEGY EXECUTIVE • BEHAVIORAL
HEALTH + EDUCATION • INDUSTRIAL/ORGANIZATIONAL PSYCHOLOGY LENS

I help organizations bridge the gap between what they intend to do and what actually happens at scale—by building programs, teams, and operating systems that make quality repeatable.

SIGNATURE STRENGTHS

- Translate complex human needs into scalable programs, operating models, and measurable performance.
- Lead cross-functional execution across product, operations, partnerships, and communications.
- Build training, supervision, and quality systems that raise the floor and protect the ceiling—without burning people out.
- Represent organizations externally through speaking, education, partnerships, and trusted clinical voice/brand leadership.

SELECTED LEADERSHIP ROLES

- Chief Clinical Officer & Editor-in-Chief, Recovery.com
- Executive Clinical Director, Blue Sea Consulting
- Director of Family Advising & U.S. Academic Partnerships, Apex Social Group
- Director, Counseling Psychology Program & Assistant Professor, Alaska Pacific University
- Head Psychologist & Program Development Lead, Joint Base Elmendorf-Richardson (U.S. Military)
- CEO & Founder, The Synergy Center

EXECUTIVE SNAPSHOT



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Executive program, operations, and strategy leader with 20+ years of experience designing and scaling behavioral health and education programs across startup, nonprofit, higher education, and community-based environments. I build high-performing teams, strengthen supervision and training systems, and create outcome-driven infrastructure that improves access, quality, retention, and stakeholder trust. With a foundation in Industrial/Organizational Psychology, I help organizations clarify decision pathways, roles, incentives, and operating rhythms so strategy becomes repeatable execution.

CORE COMPETENCIES

Program/Portfolio Leadership & Strategy • Operations & Execution • Service Design & Scaling • Operating Model & Org Design • Cross-Functional Leadership • Team Leadership & Supervision • Training & Curriculum Development • Budgeting & Resource Planning • Performance Management • Quality Improvement & Outcomes Measurement • Research & Evaluation • Partnerships & Strategic Alliances • Stakeholder/Community Relations • Change Management • Board Governance • Thought Leadership & Public Speaking • Editorial/Content Governance

IMPACT HIGHLIGHTS

- Produced a trends analysis of 22,000+ public inquiries, synthesizing key demand signals into a full report used to inform strategy, positioning, and care navigation priorities.
- Directed program strategy and operations for K-12 behavioral health / special education services across 72+ New York school districts; scaled teams of 100+ direct staff/clinicians and a broader network of 200+ providers/support staff.
- Maintained an active remote coaching panel of 500+ clients with a consistent satisfaction rating of 4.98/5.0 in a high-volume care model.
- Provided executive-level clinical strategy and cross-functional leadership across Product, Growth/Marketing, and Operations; served as public-facing clinical spokesperson and brand ambassador.
- Owned end-to-end editorial strategy and governance: content standards, quality review, omnichannel production operations, and product-adjacent clinical accuracy.
- Led program development and operational execution in a U.S. military setting; designed interdisciplinary programs supporting pain management, stress resilience, and rehabilitation pathways; contributed to successful proposals/approvals (including government-level approvals).
- Directed a graduate counseling psychology program and served as faculty leader: curriculum, advising, program quality, research mentorship, and community-facing education.
- Delivered keynotes and served on expert panels to strengthen brand visibility, sharpen market narrative, and build authority with industry stakeholders.

LEADERSHIP PHILOSOPHY

I build leaders and teams that don't need luck—or heroics—to win. My focus is repeatable outcomes: turning strategy into an operating system with clear priorities, decision rights, measurable scorecards, and a cadence that keeps execution steady when things get loud. I draw on psychology, behavioral science, and program leadership to treat culture like infrastructure—role clarity, communication norms, incentives, feedback loops, and psychological safety that still expect the truth and deliver accountability. Blueprint to Bridge is my method: architect the plan with rigor, then build the bridge—process, people, and proof—so intent becomes consistent delivery, durable performance, and results leaders can stand behind.